



**CENTURY CITY PHYSICAL THERAPY, INC.**  
**310) 553-2519 / FAX (310) 553-5842**  
**2080 Century Park East, Suite 410**  
**Los Angeles, CA 90067**

To our patients:

Thank you for choosing Century City Physical Therapy, Inc. as your health care provider. Your recovery is our top priority and we are committed to serving your health care needs in a professional, efficient manner. You are undoubtedly aware that the health care industry is going through a period of change. The relationships among patients, health care providers, and insurance companies are evolving so rapidly that it is difficult to keep pace with reimbursement policies and schedules.

As a courtesy to our patients who carry medical insurance, we will directly bill certain providers on your behalf. Please be aware that your insurance policy is a contract between you and your insurance company. We are not a party to that agreement. While our rates are competitive with those of other practices in our area, we have no control over what your insurance company will deem to be usual and customary charges for physical therapy services. Nor do we control what percentage of your charges will be applied toward your deductible, or how many visits will be permitted under your plan.

Our success as a business that is dedicated to providing the highest quality of care requires that we receive timely payment for our services. Therefore, we request that you read and sign the following agreement.

Thank you for your understanding and cooperation. Please let us know if you have any questions or concerns.

Susan L. Bass and Stacy Barrows  
Co-directors  
Century City Physical Therapy, Inc.

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Signature of patient or responsible party